

# **BUSINESS ANALYSIS CONFERENCE EUROPE**

In Partnership with







# **Bringing Together Business Analysts From** Across The World For 3 Days of Unlimited **Learning and Networking**





**INSPIRATIONAL** 



16 - 18 SEPTEMBER 2024 • LONDON, UK

A Networking Programme Designed To Ensure You Make Long-Lasting Connections













**BA MORNING RUN** 

#### Attend the BA Party on the 17 September

Plus!

**Introducing our Keynotes:** 

Life Stories that will Inspire you!



**Geoff White** Author, Speaker, Investigative Journalist and Podcast Creator



**Maggie Alphonsi** Rugby World Cup Winner, TV Rugby Pundit, Columnist and Inspirational Speaker



LJ Rich World-Renowned Musician. & BBC TV Broadcaster



**Fabricio Laguna** Business Consultant, Teacher and Professional Speaker

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### **WORKSHOPS: Monday 16 September 2024**

8:00 AM - 9:00 AM	Registration - Workshops							
9:30 AM - 1:00 PM	Concept Modelling for Business Analysts Alec Sharp, Senior Consultant, Clariteq Systems Consulting Ltd	Improving Your Presentation Skills David Beckham, Principal Consultant, ChuDo Consulting Jason Valentine, Senior Business Analyst, Aviva	Mastering Target Operating Models: The Business Analysts Guide Caroline Beasley, Senior Consultant - Business Analysis Lead, The Holley Holland Group	A Masterclass in Security and Quality Requirements Engineering Mark Cross, Director and Principal Consultant, Envista Consulting Ltd	Building Effective Teams with the Team Collaboration Canvas Kathy Berkidge, Agile BA Consultant, Trainer and Coach, Mind at Work Consulting	BCS Exam Prep: Foundation Certificate in Digital Business Change (am) Full Day Session Mike Williams, Principal Training Consultant, AssistKD	BCS Exam Prep: Professional Certificate in Stakeholder Engagement (am) Full Day Session David Baskerville, Principal Training Consultant, AssistKD	
1:00 PM - 2:00 PM	Lunch							
2:00 PM - 5:30 PM	The Perfect BA Geertje Appel, Senior Business Analyst, Le Blanc Advies	Transition into BA Leadership Catherine Plumridge, Lead Business Analyst, Kensington Mortgages Michelle Shakesheff, Head Of Business Analysis, Close Brothers	The UX Whistle-stop Workshop Rebecca Cunningham, Managing Consultant, PA Consulting Karen Felstead, Principal Consultant, PA Consulting	Could ChatGPT Perform the Role of a BA Kamal Marwaha, Business Analyst & IIBA Community Director for Midlands, SW & Wales, IIBA UK	Bridging Theory and Practice: A Collaborative Workshop for Business Analysts Imtiaz Kaderbhoy, Business Analyst, Trainer, Coach, Mentor, Public Speaker, SavvyBa Pip Hall, Senior Business Analyst, Telent Technology Services Ltd	BCS Exam Prep: Foundation Certificate in Digital Business Change (pm) Full Day Session Mike Williams, Principal Training Consultant, AssistKD	BCS Exam Prep: Professional Certificate in Stakeholder Engagement (pm) Full Day Session David Baskerville, Principal Training Consultant, AssistKD	

# **CONFERENCE AND EXHIBITS: Tuesday 17 September 2024**

8:00 AM - 9:00 AM	Registration & Breakfast	Registration & Breakfast							
9:00 AM - 9:10 AM	Conference Welcome & Open	Conference Welcome & Open							
9:10 AM - 9:55 AM	Plenary Keynote: My Leadership Story Maggie Alphonsi, Rugby World Cup Winner, TV Rugby Pundit, Columnist & Inspirational Speaker								
9:55 AM - 10:10 AM	BA of the Year Award	BA of the Year Award							
10:10 AM - 10:40 AM	Networking Break & Exhibits								
10:40 AM - 11:25 AM	Generative AI-Driven Transformation: A New Frontier for Agile Business Analysts Oluwabori Odunaike, Senior Product Owner / Senior BA, Transport for London	So You Think You Know Use Cases? Lyn Girvan, Head of Agile & Business Analysis, CMC Partnership Consulting Ltd	No More FOMO: Getting Involved in the BA Community Stu Mullinger, Director, Better Business Analysis Limited	Mischief Management: How to be a More Strategic and Impactful BA Karen Newnham, Principal BA, Coal Authority	Your Power of 3: The Traits of Self Aware and Successful Project Professionals  Jennifer Battan, Co-Founder Chief Creativity Officer, Out of the Box BA & The Uncommon League	Get Your Head in the Game: Embracing the Agile Mindset Amy Aspinall, Data Product Manager, Kubrick Group Ailis Dale, Agile Coach - Senior Kubrick Advanced Consultant, Kubrick Group			
11:35 AM - 12:00 PM	BA Delivery in an Al Augmented World: Will We Even Be Needed? Daniel Ziekenoppasser-Powell, Senior Consultant, PA Consulting	Insight to Impact: The Linchpin to Strategic Decision Making Briana Ertanin, BA Practice Manager / President IIBA Australia Chapter, Transgrid	Panel: Service Design for BA's Moderator: Nick de Voil, Director, De Voil Consulting Colleen Henderson, Public Sector Industry Lead, The Sword Group Jonathan Hunsley, Service Development Director, AssistKD Kay Hardy, Business Analyst, Yorkshire Building Society	Levelling Up Your BA Leadership: The Principles of Becoming a Principal BA Graham Newton, Principal Business Analyst, National Physical Laboratory	Changing Your Brain - Coping With Significant Life Change David Beckham, Principal Consultant, ChuDo Consulting	The Rise of the Data Business Analyst Afsar Alam, Contractor Business Analyst, Afsar Consultancy Ltd/ Eutelsat Oneweb			

## **CONFERENCE AND EXHIBITS: Tuesday 17 September 2024**

12:30 PM - 1:15 PM	Mini-Sessions: 2 x 20 Minutes From Concept to Achievement: Navigating the Journey of Al Project Delivery for Lasting Results Raul Diez Gomez, Al & Analytics Delivery Lead, M&G Plc What Does the Future Look Like for BA's? The Impact of Al in BA Hassan Sheikh, Business Change Consultant, Glue Reply	Kiplings Six Honest Men in Business Analysis & Youth Leadership Pip Hall, Senior Business Analyst, Telent Technology Services Ltd	Coffee, AI & Strange Smells: The Challenges of Running a Large Scale BA Community of Practice Chris Pyatt, Senior Practice BA, DWP Digital Alison Jurowski, Head of Role for Business Analysis, DWP Digital	Find your Way: Easy Strategies for Business Analysts to Succeed in the New Normal Donovan Grant, Lead BA, University of the Arts London	Al Wars: The Empath Strikes Back Mai Cooper, Senior Business Analyst, Ministry of Justice	Swarming & Performing: Business Analysts Fighting International Financial Crime Helen Godfrey, Business Analyst Manager, LSEG - London Stock Exchange Group Tarina Domah-Wight, Lead BA, LSEG - London Stock Exchange Group		
1:15 PM - 2:45 PM	Networking Lunch & Exhibits Day 1							
2:45 PM - 3:30 PM	Plenary Keynote: The Future of Business Analysis with Artificial Intelligence Fabricio Laguna, Business Consultant, Teacher & Professional Speaker							
	The Sustainability Challenge: Why BA is More Integral Than You Think Ameen Ali, Business Consultant, BAE Systems Digital Intelligence	Mastering Workshop Customisation Bronia Anderson-Kelly, Consultant Business Analyst	Mini-Sessions: 2 x 20 Minute Decoding the Art of Hiring BA's: Interviews Iurii Gomon, Founder, The Passionate Business Analyst, Director of Global Communication, IIBA Ukraine Chapter BA4Good: Using your Skills to Make a Positive Impact in all Instances? Victoria Banner, Business Architect, Royal London Gill Dunn, Business Analysis Community of Practice Manager, Principality Building Society	Growing Your Own BA's: Everything You Need to Know Moderator: Christina Lovelock, Director, Author & Coach, BA Manager Forum Mike Williams, Director, AssistKD Lauren Howes, Senior Business Analyst, Transport for London Chris Pyatt, Senior Practice BA, DWP Digital Lorna Mylett, Business Analyst, Department for Work & Pensions	Character Crafting: How Behaviours Can Be Caught, Taught and Sought Helen Holder, Senior Business Analyst, Ministry of Justice	The Secret to Successful Solutions and Services  James Archer, EMEA Senior Business Analyst, Colliers International		
4:25 PM - 4:55 PM	Exhibits & Networking Break Day 1							
	Life After Generative AI as a Business Analyst: From a Doer to a Thinker Kitty Hung, Book Author	Closing the 3 Gaps: Business Architecture in Action Sreedev Chembakasseril, Senior Business Architect, Phoenix Group	Chaos to Clarity: Building a BA Service Definition Sinead Torley, Principal Consultant, Herd Consulting Carys Hayler, Business Analysis Team Lead, University of Cambridge	The Great Escape: Thrive or Dive on the Freelance Gravy Train Lewis Carroll, Senior BA, Business Analysis 123 S.L Imtiaz Kaderbhoy, Senior BA, SavvyBA	Ethics for Business Analysis: Navigating Dilemmas in Our Complex World Penny Pullan, Director, Making Projects Work Ltd	The BA as the Climate Control Charlie Payne, Principal, Credera Harriet Edwards, Managing Consultant, Credera		

### **CONFERENCE AND EXHIBITS: Wednesday 18 September 2024**

8:00 AM - 9:00 AM	Registration & Breakfast								
9:00 AM - 9:10 AM	_	Conference Welcome and Open Day 2							
9:10 AM - 9:55 AM		Plenary Keynote: Could a BA Stop a Billion Dollar Hack? Geoff White, Author, Speaker, Investigative Journalist & Podcast Creator							
9:55 AM - 10:25 AM	Break & Networking Exhibits	reak & Networking Exhibits							
10:25 AM - 11:10 AM	Al Alchemy: Turning Change into Gold Mick Brian, Head of Business Change & Transformation, CMC Partnership Consultancy Ltd Will Izzard, Managing Consultant, CMC Partnership Consultancy Ltd	Collaboration Mania: The Ultimate Showdown - Virtual vs In-Person Paddy Dhanda, The Communicator, QA Ltd Grant Wright, Chief Doodler, Visual Jam Labs Ltd	Business Architecture: Laying the Foundation for Faster and More Accurate Business Analysis Dr. Thamer Miles, Analyst Practice Manager, Whitbread Andrew Roche, Senior Consultant, Retail Reply	Crafting Your Career: The Power of Job Crafting for Business Analysts Moderator: Corrine Thomas, Careers & Resilience Coach, Choices Coaching Ltd Kristy Dean, Head of People & Culture, Perform Partners Bryony Rochester, Head of Business Analysis & Change, The Economist Group Iurii Gomon, Founder, The Passionate Business Analyst, Director of Global Communication, IIBA Ukraine Chapter Graham Newton, Principal Business Analyst, National Physical Laboratory	How to Communicate with Neurodiversity in Mind Nicola Pinkney, Enterprise Business Analyst, Evri Paul Haywood, Director, NXTGN Ltd	Harnessing the Power of Business and Data Analysis for Strategic Success Joana Colaco, Principal Consultant, Wipro Limited			
11:20 AM - 12:05 PM	Leveraging the Cognitive AI Framework for Enhanced Business Analysis Colin Fu, Lecturer, University College London	How Not to Be the Worst BA Ever Katie White, Product Owner, Flutter Alex Shaw, Business Analyst, Flutter	Building Bridges: Establishing a BA Guild for Collaborative Excellence Jody Stockton, Senior Transformation Manager, BT Matt Madigan, Senior Discovery & Analysis Specialist, BT	Shifting Left: From Business Analysis to Business Architecture Stephen Burton, Head of Business Architecture, Phoenix Group Sreedev Chembakasseril, Senior Business Architect, Phoenix Group	The Art of Enjoyable Analysis: Finding Your Happy Place in Business Analysis John Wisner, Managing Principal, BA & Process Capability Lead, Capco Claire Chaundy, Business Analyst, MacFarlanes	Product Development Demystified: My Journey as Product Owner Claudia Deacu, Product Owner, Qubiz			
12:05 PM - 1:35 PM	Lunch & Exhibits Day 2								
1:35 PM - 2:20 PM	Plenary Keynote: Real or Unreal? How GenAl Works and What You Need to Know to Make It Work For You  LJ Rich, World-Renowned Musician & BBC TV Broadcaster								
2:30 PM - 3:15 PM	Panel: How Do We Stay Relevant in a Future Transformed by AI Moderator: Jason Thompson, Principal Consultant, Kubrick Group Kitty Hung, Book Author Daniel Zienkenopasser-Powell, Senior Consultant, PA Consulting Paul Haywood, Director, NXTGN Ltd Sam Steele, Managing Director, National Centre for Creativity Enabled by AI (CebAI) at Bayes Business School	Writing Great Business Questions for Business Intelligence Dashboards Helen Appleton, Business Analyst, Methods Analytics	Leveraging Cultural Diversity in Global Business Analysis Initiatives: Insight from South Africa Lungile Mnguni, Lead BA, Absa Group	Guidance, Give I will: The Power of Mentorship, Hmm Joe Haslam, Business Analyst, University of Manchester	Mini Sessions: 2 x 20 Minutes The Minimalist Analyst: Lessons from a £5 Camera Danny Kalkhoven, Business Analyst and Trainer for BCS certifications, Le Blanc Advies Netherlands Reflection: A BA Superpower Bindu Channaveerappa, Business Analysis Consultant, I-Perceptions Consulting, IIBA	Stretching the Tool Kit: Value-Based Prioritisation Principle Mahvish Khurum, Business Analysis Lead, Home Office			
3:25 PM - 4:10 PM	Plenary Panel: Who Wants to BA Millionaire?  Richard Knight, Deputy Director, Customer Excellence, HMRC  Alison Fairclough, Head of Business Analysis Practice, Handelsbanken								
4:10 PM - 4:30 PM	Conference Close: Where Do We Go From Here?								

### Past attendees include BA's from the following companies:

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 University of Manchester University of Reading • University Sheffield Hallam • University of Warwick • Value Retail • Veeam Software Group GmbH • Viking • Whitbread • YBA • Yorkshire Building Society and many more!

# **Who Attends**

**66** Excellent topics and themes. Brilliantly organised and run

lan Tidmarsh, Head of BA, Ministry of Justice



An outstanding event! Hope to attend again in the future

Farah Shahari, Business Analyst, Permodalan Nasional Berhad

66 Excellent to see a thriving BA community.

Paul Maltas, Lead BA Consultant, BAE Systems



Lee Williams, Head of Business Analysis, Abron 66 Would recommend and will be sending people from my team next year!

> Nighat Akhtar, Lead Business Analyst, Acacium Group

Very insipring, great speakers, fantastic organisation. It is an honour and privilege to be part of the community with such a wealth of knowledge and insight willing to share and inspire others

Really enjoyed the event, some really good lessons from all sessions

Jane Harris, Lead BA, Home Office

It has been a fantastic event. A real highlight for the BA calendar.

Kay Hardy, Business Analyst, Yorkshire Building Society



Well organised, filled with great keynote speakers. Enjoyed the experience overall as a first time attendee

Joanne Ho, Business Analyst, Health Research Authority

Great event. Thanks a lot! I learned a lot of new and interesting information and made connections with like-minded BA's

> Tatsiana Charankova, Senior Business Systems Analyst, IGT Canada

Dordzhieve Oxana, Business Analyst, Euroclear









"So many fantasite people that I will continue to follow and learn from after the conference"

**Tim Cusick**, Product Engineer Business Analysis, John Lewis & Partenrs

"Valuable event, very glad I was given the opportunity to attend"

Charlotte Neill, Business Analyst, Whitbread

# **How to Register**

Choose from 1, 2 or 3 days!

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