



## Business Change & Transformation & Digital Workplace Conference Europe

### Monday, 20 March 2023

08.30 - 9:30	<b>Registrations</b>		
	<b>Change &amp; Transformation - Track 1</b>	<b>Change &amp; Transformation - Track 2</b>	<b>Digital Workplace - Track 1</b>
9:30 - 12:30	<b>How To Be More Pirate</b> Alex Barker, Co-author & Coach <i>Square</i>	<b>The Everyday Change Workshop</b> Susie Palmer-Trew, Change Consultant, <i>Everyday Change</i> <i>Mile</i>	<b>How to Become Digital Fit for the Digital Work Environment?</b> Nadine Soyez, CEO, <i>Virtual Heroes</i> <i>Control</i>
12:30 - 14:00	<b>Lunch</b>		
14:00 - 17:00	<b>The People Side of Change</b> Katie McConochie, Change Management Training Consultant, <i>Learn Change</i> <i>Control</i>	<b>Is Change Management Working? Embedding and Sustaining Change in Everyone</b> Andy Wilkins, Partner, <i>Perspectiv LLC</i> <i>Mile</i>	

11:00 - 11:15 Morning Tea/Coffee Break | 15:30 - 15:45 Afternoon Tea/Coffee Break

### Tuesday, 21 March 2023

9:00 - 9:10	<b>Conference Welcome</b> Debra Paul, Managing Director, <i>AssistKD</i> Manish Amriwala, Global IT Director, <i>OCI</i> <i>Partnership 2 + 3</i>		
9:10 - 10:00	<b>Trauma, Regeneration and Transformation: Six Reflections on Resilient Leadership</b> Damian Riley, Chief Executive Officer, <i>British Army Recruiting Group - in partnership with Capita</i> <i>Partnership 2 + 3</i>		
10:00 - 10:30	<b>Networking Breaks &amp; Exhibits</b> <i>Lobby</i>		
	<b>Change &amp; Transformation - Track 1</b>	<b>Change &amp; Transformation - Track 2</b>	<b>Digital Workplace - Track 1</b>
10:30 - 11:15	<b>Panel: Create Adaptable, Change-Ready Cultures Which Support New Visions &amp; Champion Transformation</b> Donna Wayman, Chief Operating Officer, Zurich Legacy Solutions Lee Woodall, Senior Business Transformation Director, <i>Astrazeneca</i> Chris Manning, Principal Consultant (People & Change) <i>PA Consulting</i> Zeib Khwaja, Vice President, <i>JP Morgan</i> <i>Partnership 2 + 3</i>	<b>How Organisations Can Create Effective and Lasting Change for People, Inspired by Our Wider Business Change and Transformation Community</b> Caroline Brom, Head of Transformation and Change, <i>Walsall Council</i> Joanne Gray, Principal Consultant, <i>Soctim Advisory, Walsall Council</i> <i>Affiliation 2 + 3</i>	<b>Panel: Who Owns the Digital Workplace Agenda?</b> Rashmi Bhaskar Mukherjee, Director, Experience Reimagine & Future of Work Digital Workplace <i>MBU</i> , <i>Tata Consultancy Services Limited</i> Manish Amriwala, Global IT Director, <i>OCI</i> Celine Haffner, Director, HR Transformation, <i>Oracle</i> <i>Partnership 1</i>
11:25 - 12:10	<b>Turning IT from Provider to Partner to Enable Business Change</b> Maxim Kravcev, Enterprise Architect, <i>CTC</i> Prakash Borade, Technical Area Lead China, <i>Swiss Re</i> <i>Partnership 1</i>	<b>The Journey to Black Belt Business Change: Personal Insights From The World of Martial Arts</b> Jonathan Hunsley, Director, <i>AssistKD</i> <i>Partnership 2 + 3</i>	<b>How to Become Digital Fit for the Digital Work Environment?</b> Nadine Soyez, CEO, <i>Virtual Team Heroes</i> <i>Affiliation 2 + 3</i>
12:10 - 13:40	<b>Networking Lunch, Exhibits and Sessions</b> <i>Lobby</i>		
12:45 - 13:05	<b>Lunchtime Session - Effective Collaboration is Data-Driven: How-to Align Strategy and Execution</b> George Pang, Senior Solution Consultant, <i>ValueBlue</i> <i>Affiliation 2 + 3</i>	<b>Lunchtime Session - Facilitating Continuous Digital Transformation during times of uncertainty</b> Sean Gibson, Digital Transformation Strategy Consultant, <i>Ardoq</i> <i>Partnership 1</i>	
13:10 - 13:30	<b>Lunchtime Keynote Session: Unlocking Digital Transformation with Hyperautomation</b> Antonio Vazquez, Chief Information Officer, <i>Bizagi</i> Mike Bowker, Global Transformation Lead, <i>Roboyo UK</i> <i>Partnership 2 + 3</i>		
13:40 - 14:25	<b>Operationalizing Our Digital Transformation in GBS</b> Vincent Lacour, Director & Global Process Lead, <i>Lexmark</i> <i>Partnership 1</i>	<b>Engineering Industrial Ecosystems</b> Paul Homan, Distinguished Engineer, <i>IBM</i> <i>Affiliation 2 + 3</i>	<b>Panel: Using Technology to Enhance Lives and Open up the Talent Pool to Assist Diversity &amp; Inclusion</b> Angie Vaux, Founder & CEO, <i>Women in Tech Forum</i> Debra Paul, Managing Director, <i>AssistKD</i> Michael Noonan, Managing Director - Software, <i>Capita</i> Adamantia Velonis, Associate Director IT Change Management & Communications, <i>L.E.K. Consulting</i> <i>Partnership 2 + 3</i>
14:35 - 15:20	<b>Doing Change from the Very Start: "We've Got a Solution, but Does Anyone know the Problem?"</b> Graham Newton, Strategy Manager, <i>National Grid</i> <i>Partnership 1</i>	<b>Servant Leadership as a Transformational Strategy</b> Ayorinde Thompson John, Head of Agile Transformation - Equities Technology, <i>J.P Morgan Chase</i> <i>Partnership 2 + 3</i>	<b>Hybrid work, Not Remote Work, Relies On An Employee Experience To Drive Business Results</b> Dennis Perpetua, Global Digital Workplace CTO & Distinguished Engineer, <i>Kyndryl</i> Eimear Gunn, Director, UKI Digital Workplace Services Practice Leader, <i>Kyndryl</i> <i>Affiliation 2 + 3</i>
15:20 - 15:50	<b>Networking Break &amp; Exhibits</b> <i>Lobby</i>		
15:50 - 16:35	<b>Empowerment and Communication: A 5-year Transformation Journey</b> Sade Mokuolu, Strategy Implementation Lead, <i>Watson-Marlow Fluid Technology Solutions</i> Mark Vincent, Owner, <i>Applied Change Ltd</i> <i>Partnership 2 + 3</i>	<b>Helping Teams to Navigate Change in Times of Ambiguity</b> Fiona Shaw, Head of Change Practice, Transformation Coach, DEI Lead, <i>Dentsu International</i> <i>Partnership 1</i>	<b>Experience Reimagine: Shifting Mindsets from Employee to Individual</b> Rashmi Bhaskar Mukherjee, Director, Experience Reimagine & Future of Work Digital Workplace <i>MBU</i> , <i>Tata Consultancy Services Limited</i> <i>Affiliation 2 + 3</i>

